

Canaccord Genuity

Digital Transformation Services Market Update

December 2023



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2. Digital Transformation Services Market Overview

Canaccord Genuity is the Leading M&A Advisor for Digital Transformation Services Transactions

#1

Ranked Mid-Market Investment Bank in TMT¹

Digital Services M&A Transactions – Last 24 Months 130+

US Technology Transactions – Last 24 Months²

Representing Premier Digital Consultancies Across Competencies



















Cloud Applications

























'Digital Marketing'

'eCommerce'

'Digital Experience'

Representative Partner Ecosystems























The information contained on this page is sourced from CG LLC's proprietary database as of 11/30/23. A more detailed methodology may be found in

Deals shown completed between 1/1/2022-11/30/2023

⁽¹⁾ PitchBook

US Senior Leadership: Digital Transformation Services Practice

Sanjay Chadda

Senior Managing Director, Co-Head of U.S. IB Co-Head of Technology

- A trusted advisor to CEOs and private equity sponsors
- Joined Canaccord Genuity through the acquisition of Petsky Prunier and coheads one of the most active investment banking practices focused on the broader technology, marketing, and related services industries
- Has led 200+ transactions during his career and has successfully completed more than 80 transactions since the beginning of 2020 alone
- 2) DIGITAL ASPÍRENT AVENTA BIONIC & blue acornici bounteous & brainlabs camelot CHAOTICMOON Clevertech CORRA DEG CODAM Emtec. FUELED HATHWAY HERO H CODE LEV. MIGHTYHIVE MODIQUITY MUTESIX NelworkCoverage

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JP Michaud

Managing Director

- Active in the technology-enabled business services sector, where he has 15+ years of significant transaction experience
- Prior to joining Canaccord Genuity, JP was a managing director at Petsky Prunier, where he was instrumental in opening the Charlotte, North Carolina office
- Has represented many industry-defining transactions across the major Partner ecosystems in all of the Digital Transformation spectrum
- AVIONOS DIVINENTICIO DE ASPÍRENT AUTHENTIC. A AVIONOS DIVINENTICIO DO RELA CORRA DEG PEDGE D excellarate FENOM DIGITAL GreenPages' Hero Hoodoo Levy LEVEL









- ELOVEITICS MAYERS PACTERS IN PACT
- Synoptek A SYNTAX STRONG-BRIDGE STYLSION TAN JIGITAL TOMORROW Web

Benjamin Lunka

Managing Director

- Longstanding transaction experience within IT services and digital transformation
- Prior to joining Canaccord Genuity, Ben spent 10 years at a boutique investment bank, where he led numerous transactions in the technology, business services, and professional services industries
- Ben has completed more than 40 transactions across multiple verticals, including IT services, enterprise software, digital transformation, and consulting















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FENOM DIGITAL





Rohan Sura

Director

- Focused on global M&A across sub-sectors in tech-enabled digital services space; advised on more than \$20 billion in M&A transaction value
- Previously advised clients in tech services at Avendus Capital, and across geographies/sectors at JP Morgan and Goldman Sachs

Accionlabs



excellarate







Hoodoo

EDGE











Senior UK Team

Julie Langley

Head of Tech Advisory, Europe

Dylan Kearns

Managing Director

James Kesner

Managing Director

Richard Latner

Managing Director

Chris Lewis

Managing Director

Mark Williams

Managing Director

Financial Sponsors Group

Isaiah Knouff

Managing Director, Co-Head of Financial Sponsors Group

Managing Director,

Bryan Cummings

Managing Director, Financial Sponsors Group

Tenny Field

Managing Director, Financial Sponsors Group

Amy LaBan, CFA

Co-Head of Financial Sponsors Group

Driven by your success.

Canaccord Genuity's Digital Transformation Services M&A Transactions

Recent & Relevant Domain Expertise in the Digital Transformation Sector



October 2023





















































5















Driven by your success.

Leading Technology M&A Advisor

U.S. Mid-Market TMT Advisory¹

Rank	Firm Name	LTM 9/30/23
1	Investment Banking	44
	Lincoln International	
3	Houlihan Lokey	23
4		17
5	William Blair	16
	Stifel	13
7	Jefferies	12
		11
9	AGC	10
10	Morgan Stanley	

U.S. Mid-Market Media & Information Services Advisory¹

Rank	Firm Name	LTM 9/30/23
1	Investment Banking	38
		12
3	BrightTower	10
4		
4	Moelis	7
6	Evercore	6
	Lincoln International	
9	Raymond James	
10		4

Select Representative Technology M&A Transactions Completed in the Last Twelve Months





December 2023





















investment from





Financial Advisor on strategic investment from











Leading Global Underwriter Since 2022

Canaccord Genuity finished November as the leading global underwriter and a top global bookrunner since 2022

- Leveraging our global capabilities, Canaccord Genuity ranks as the leading global underwriter and one of the top global bookrunners since 2022
- Underwriter on 616 total financings; bookrunner on 488
- Transactions across US, Canada, Australia, and UK platforms

Select Canaccord Genuity Financings



\$261,620,000 Follow-on Offering Joint Bookrunner November 2023



October 2023











September 2023







July 2023



C\$28,750,000 Follow-on Offering Joint Bookrunner July 2023



July 2023

Global League Table (US-Focused Banks)

Global	Davil	Total	Bookrun	Total
Rank	Bank	Deals	Deals	Proceeds
				(\$M)
1	Canaccord Genuity	616	488	23,445.2
2	JPMorgan	545	530	276,098.2
3	Goldman Sachs	511	495	298,645.6
4	Morgan Stanley	471	453	252,172.4
5	BofA Securities	465	440	277,906.1
6	Citi	374	362	241,403.6
7	UBS	348	334	145,303.8
9	Jefferies	269	267	79,986.7
10	Barclays	249	236	138,951.4
11	Stifel	246	157	59,013.3
12	HC Wainwright	240	186	8,269.8
12	RBC Capital Markets	240	191	91,423.3
15	Raymond James & Associates	216	104	34,841.4
16	BMO Capital Markets	211	128	58,959.6
24	Maxim Group	156	136	4,293.9
26	Wells Fargo	140	124	80,974.7
30	Deutsche Bank	129	118	96,467.9
37	AGP/Alliance Global Partners	116	108	2,909.5
37	Piper Sandler	116	96	27,495.4
42	Leerink Partners	105	100	24,305.0
43	Cantor Fitzgerald	104	80	13,327.1
47	Truist Financial	91	77	40,745.1
49	Evercore	89	88	36,631.9
53	EF Hutton	87	84	3,337.5
56	Roth Capital Partners	84	48	8,512.2
60	BTIG	75	23	26,072.2



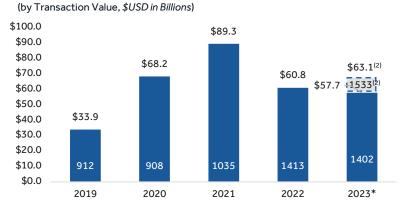
Digital Transformation
Services Market
Overview



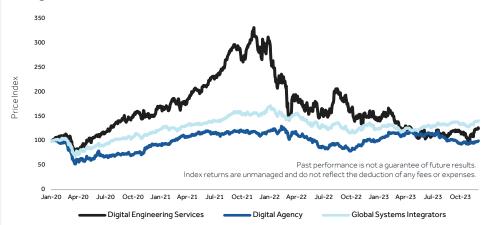
Digital Transformation Services Continue to Experience Growth, Though Muted in Some Categories

- Digital transformation remains a priority for enterprises across sectors globally; ongoing demand continues to drive investments and M&A
- Given the current macroeconomic environment, there has been limited year-over-year growth in IT enterprise spending in 2023; digital transformation businesses, however, have largely maintained momentum as essential drivers of enterprise innovation strategies tied to revenue and cost optimization
- Overall, the performance of stocks in the global systems integrator (GSI) and digital agency sectors has remained stable; the digital engineering index peaked in 2021, but has since fallen in line with the broader technology services market

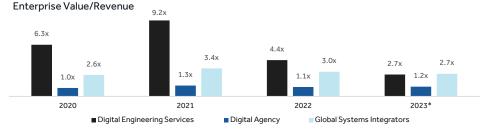
Digital Transformation Services M&A Activity²



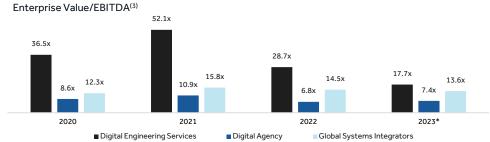
Digital Transformation Services Stock Performance¹



Digital Transformation Services Trading Multiples¹



Digital Transformation Services Trading Multiples¹

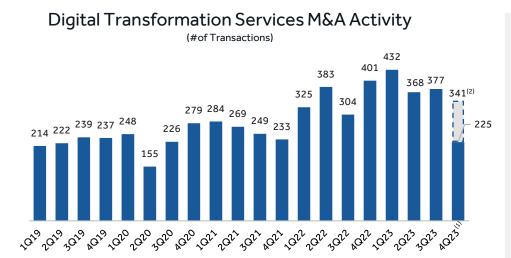


The information contained on this page is sourced from CG LLC's proprietary database. A more detailed methodology may be found in the appendix.

9 (1) The stock prices shown are as of 11/30/2023 and should not be relied upon as current thereafter (2) Represents 2023 activity on a run-rate basis

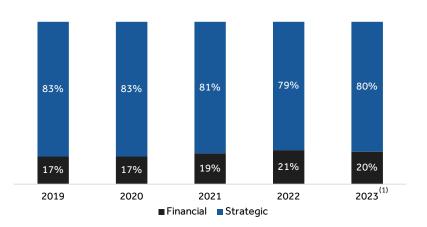
Annual Digital Transformation M&A Volume Peaked in 2022

Deal volume, disclosed M&A multiples dip but remain strong through market uncertainty in 2023

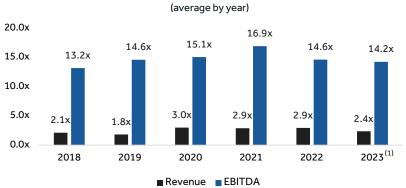


- Enterprises continue to focus on investing in their missioncritical digital initiatives, prioritizing data and analytics, cloud and engineering, mobility, customer experience, ecommerce, marketing enablement, and artificial intelligence
- The digital transformation services market is valued at more than \$500 billion, with projections of double-digit growth (3)
- M&A deal activity across the broader digital transformation sector remains strong – deal activity increased by 33% from 1Q22 to 1Q23
- Strategic acquirers remain active, with Accenture and NTT Data being most acquisitive





Digital Transformation Services M&A Multiples (4)

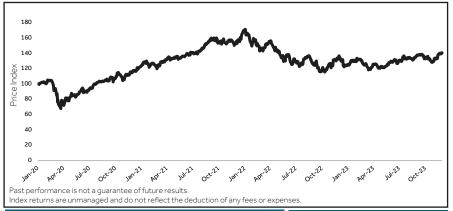


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methodology may be found in the appendix

Global Systems Integrators Outlook

Global Systems Integrators Stock Performance¹



Median Summary Statistics(1)

\$35.1B Market Capitalization

17.7% EBITDA Margin (LTM) 7.7% YoY Revenue Growth (LTM)

Peer Group Performance⁽¹⁾ LTM Peer Group 3% S&P 500 12% Nasdaq 24%

- As the largest service providers of IT and digital transformation services, GSIs continue to benefit from ongoing demand from enterprises
- GSIs continue to pursue attractive assets for M&A; their diversified and market-tested business models allow them to maintain cash flow and healthy balance sheets
- Despite strong digital transformation offerings, several GSIs have legacy IT services portfolios experiencing secular decline that could see ongoing pricing pressure, as enterprises look to contain costs
- As client demand shifts towards new, technology-based services and solutions, GSIs are prioritizing growth in areas such as AI, data, and cybersecurity
 - Accenture has completed more than 30 acquisition in the last twelve months, many supporting expansion of nextgeneration digital transformation offerings⁽²⁾

Global Systems Integrators Public Peer List¹

		Basic Statistics			Basic Statistics Revenue EBITDA EV/Revenue				venue	EV/EBITDA		Revenue Growth		
(\$USD in Millions)	11/30/2023 Share Price	Equity Value	Enterprise Value	LTM	LTM	LTM	CY23E	LTM	CY23E	CY'21-'22	LTM	Difference in Rev. Growth		
accenture	\$333.14	\$209,083	\$203,948	\$64,112	\$11,201	3.2x	3.2x	18.2x	17.4x	16.1%	4.1%	(12.0%)		
Capgemini	\$204.19	\$35,104	\$40,247	\$24,691	\$3,334	1.6x	1.6x	12.1x	11.5x	21.1%	12.9%	(8.2%)		
CGI	\$102.19	\$23,742	\$25,347	\$10,589	\$1,856	2.4x	2.4x	13.7x	11.9x	8.4%	11.1%	2.7%		
Cognizant	\$70.38	\$35,289	\$34,366	\$19,434	\$3,436	1.8x	1.8x	10.0x	10.4x	5.0%	0.4%	(4.6%)		
HCLTech	\$16.10	\$43,599	\$41,592	\$12,904	\$2,679	3.2x	3.2x	15.5x	14.7x	10.4%	6.8%	(3.5%)		
Infosys	\$17.47	\$72,316	\$70,595	\$18,547	\$4,300	3.8x	3.8x	16.4x	16.1x	14.7%	5.8%	(8.9%)		
IBM	\$158.56	\$144,784	\$192,406	\$60,433	\$13,663	3.2x	3.1x	14.1x	12.8x	5.5%	1.1%	(4.5%)		
NTTDATA	\$12.21	\$17,112	\$36,165	\$28,509	\$4,072	1.3×	1.3x	8.9x	9.4x	24.0%	54.8%	30.8%		
P ERFICIENT	\$61.88	\$2,152	\$2,493	\$918	\$170	2.7x	2.7x	14.7x	12.9x	18.9%	3.5%	(15.4%)		
-₹ REPLY	\$116.43	\$4,340	\$4,238	\$2,216	\$337	1.9x	1.8x	12.6x	11.7x	27.2%	22.9%	(4.4%)		
CONSULTANCY SERVICES	\$41.88	\$153,228	\$147,644	\$28,393	\$7,250	5.2x	5.1x	20.4x	19.7x	17.3%	13.9%	(3.4%)		
Tech Mahindra	\$14.66	\$12,927	\$12,560	\$6,421	\$727	2.0x	2.0x	17.3x	18.2x	22.3%	8.2%	(14.1%)		
wipro:	\$4.96	\$25,877	\$23,984	\$11,019	\$2,030	2.2x	2.2x	11.8x	11.8x	18.4%	7.7%	(10.7%)		
			Mear Mediar		\$4,235 -	2.6x 2.4x	2.6x 2.4x	14.3x 14.1x	13.7x 12.8x	16.1% 17.3%	11.8% 7.7%	(4.3%) (4.6%)		

The information contained on this page is sourced from CG LLC's proprietary database. A more detailed methodology may be found in the appendix. Public data sourced from S&P Capital IQ as of 11/30/2023; Projections based off consensus analyst estimates

 $^{{\}bf 11} \quad \textit{Valuation Multiples exclude Revenue Multiples} \verb|>75x, EBITDA Multiples>| 150x, and EBITDA Multiples<|0x| | 10x |$

Digital Engineering Services Outlook

Digital Engineering Services Stock Performance¹



Median Summary Statistics⁽¹⁾

\$1.2B Market Capitalization 14.6% EBITDA Margin (LTM) 11.9% YoY Revenue Growth (LTM)

Peer Group Performance⁽¹⁾ LTM Peer Group (3%) S&P 500 12% Nasdaq 24%

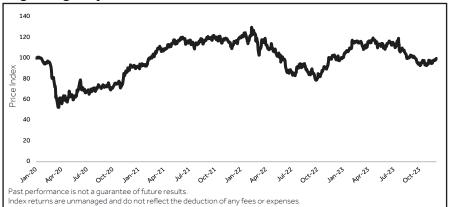
- Enterprise organizations generally view custom software development and digital engineering projects as high-priority strategic initiatives, while also currently prioritizing the most mission-critical projects but preserving budget in other areas, where possible
- The digital engineering and product development markets have remained attractive despite the current macro environment; an anticipated rebound creates potential for further growth
- While peer group performance has declined in the past 12 months, ongoing durability of demand for digital initiatives has supported incremental revenue growth year-over-year

Digital Engineering Services Public Peer List¹

		Basic Statistics		Revenue	EBITDA	EV/R	evenue	EV/E	BITDA		Revenue Growt	า
(\$USD in Millions)	1/30/2023 Share Price	Equity Value	Enterprise Value	LTM	LTM	LTM	CY23E	LTM	CY23E	CY'21-'22	LTM	Difference in Rev. Growth
CIST	\$5.15	\$683	\$815	\$476	\$82	1.7x	1.8x	9.9x	9.6x	51.5%	14.3%	(37.2%)
endava	\$65.24	\$3,800	\$3,679	\$998	\$169	3.7x	3.8x	21.8x	18.6x	36.3%	11.9%	(24.4%)
<epam></epam>	\$258.19	\$14,898	\$13,139	\$4,765	\$697	2.8x	2.8x	18.9x	16.1x	28.4%	1.4%	(27.0%)
Globant >	\$220.80	\$9,333	\$9,334	\$2,006	\$307	4.7x	4.5x	30.4x	21.9x	37.3%	20.2%	(17.1%)
Orid Dynamics	\$12.68	\$958	\$716	\$315	\$10	2.3x	2.3x	71.9x	16.3x	47.0%	6.4%	(40.6%)
magarro 🕠	\$91.45	\$1,233	\$1,476	\$1,001	\$102	1.5x	1.5x	14.5x	11.0x	56.8%	16.9%	(39.9%)
/thoughtworks	\$3.90	\$1,242	\$1,494	\$1,185	\$72	1.3x	1.3x	20.9x	11.6x	21.1%	(6.8%)	(28.0%)
			M Me	lean \$1,535	\$205 -	2.5x 2.3x	2.6x 2.3x	26.9x 20.9x	15.0x 16.1x	39.8% 37.3%	9.2% 11.9%	(30.6%) (28.0%)

Digital Agency Outlook

Digital Agency Stock Performance¹



Median Summary Statistics(1)

\$8.4B Market Capitalization

13.2% EBITDA Margin (LTM)

6.0% YoY Revenue Growth (LTM)

LTM

Peer Group Performance⁽¹⁾

Peer Group (21%)S&P 500 12% Nasdag 24%

- Digital marketing agencies, compared to GSIs and digital specialists, have maintained relatively stable public trading multiples, although down from recent highs 12 months ago
- Digital agencies have opportunities to expand their technical and digital initiatives, through both M&A and organically, by focusing on the intersection of customer experience and commerce
- By remaining closely connected to clients' core revenue generation strategies and incorporating technical capabilities to expand wallet share, agencies can continue growing their addressable market to foster stronger revenue growth
- Agencies that enhance their technical credentials are likely to rebound most effectively from the current slowdown, positively impacting trading multiples of this peer set

Digital Agency Public Peer List¹

(\$USD in Millions)		Basic Statistics		Revenue	EBITDA	EV/R	evenue	EV/E	EV/EBITDA		Revenue Growth		
.,	11/30/2023 Share Price	Equity Value	Enterprise Value	LTM	LTM	LTM	CY23E	LTM	CY23E	CY'21-'22	LTM	Difference in Rev Growth	
Cheil	\$15.05	\$1,524	\$1,130	\$3,227	\$293	0.4x	0.3x	3.9x	3.9x	27.9%	4.0%	(23.9%)	
dentsu	\$27.07	\$7,156	\$9,483	\$8,778	\$1,427	1.1x	1.1x	6.6x	7.4x	14.6%	7.9%	(6.7%)	
HAKUHODO	\$7.58	\$2,780	\$2,923	\$6,597	\$413	0.4x	0.4x	7.1x	6.1x	(3.2%)	2.9%	6.1%	
FG	\$30.74	\$11,774	\$14,887	\$9,365	\$1,696	1.6x	1.6x	8.8x	8.5x	3.7%	(0.9%)	(4.6%)	
OmnicomGroup	\$80.63	\$15,959	\$20,530	\$14,500	\$2,390	1.4x	1.4x	8.6x	8.6x	(0.0%)	1.6%	1.6%	
PUBLICIS GROUPE	\$84.26	\$21,108	\$23,996	\$16,025	\$2,663	1.5x	1.7x	9.0x	7.6x	20.9%	15.3%	(5.6%)	
A CAPITAL	\$8.96	\$9,577	\$17,309	\$18,879	\$1,741	0.9x	1.2x	9.9x	6.2x	12.7%	11.0%	(1.8%)	
W P P	\$0.58	\$334	\$534	\$1,445	\$147	0.4x	0.4x	3.6x	4.1x	55.8%	33.6%	(22.2%)	
				Mean \$9,852	\$1,346	1.0x	1.0x	7.2x	6.5x	16.6%	9.4%	(7.1%)	
			M	edian -	-	1.0x	1.1x	7.8x	6.8x	13.6%	6.0%	(5.1%)	

The information contained on this page is sourced from CG LLC's proprietary database. A more detailed methodology may be found in the appendix $Public \ data \ sourced \ from \ S\&P \ Capital \ IQ \ as \ of \ 11/30/2023; Projections \ based \ off \ consensus \ analyst \ estimates$

Sector Spotlight: eCommerce Consultancies

63%(1)

of organizations were increasing spending across all customer experience categories in 2023

3x(3)

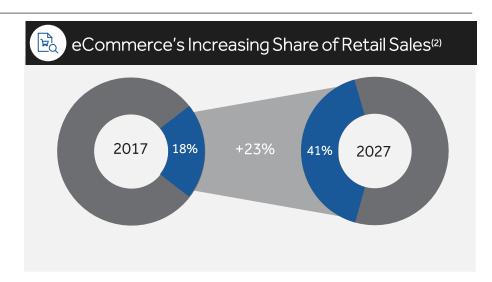
Projected revenue growth in two years for customer experience-focused companies

\$8 trillion⁽²⁾

of retail purchases expected to take place online by 2027

56%(4)

of organizations expect most of their revenue to be from eCommerce within the next three years



Recent CG eCommerce Transactions

TOMORROW

Financial Advisor on strategic investment from



2









ommerce cloud





eCommerce Market Dynamics(5)

- Rapid Adoption of Digital Retail: Amplified by the recent pandemic years, digital channels are disrupting traditional brick and mortar retail, creating an imperative for businesses to invest in cutting edge e-commerce solutions
- Increased Consumer Expectations: Growing preference for online shopping has made consumer experience more important, especially in competitive markets
- Shift Towards Direct-to-Consumer Strategy: Retailers want to expand direct-to-consumer (D2C) capabilities to compete more effectively with third-party marketplaces like Amazon; in a survey, 70% of retailers responded that they are planning a shift towards D2C sales strategy to increase revenue⁽⁵⁾
 - Innovative e-Commerce Solutions: There is an increased demand for commerce-focused digital transformation offerings, such as mobile/social commerce optimization, payment integration, and AI and AR-powered tools

Favorable Market Dynamics Have Driven Strong Transaction Activity with Premium Valuations LTM

Select Representative M&A Transactions

(\$ in Millions)

Date	Target	Buyer	Ent. Value
Nov-23	Civica	Blackstone	\$2,500.0
Nov-23	Guidehouse	Bain Capital	\$5,300.0
Nov-23	Regency Technologies	Iron Mountain	\$200.0
Nov-23	Symbio	Superloop, Aussie Broadband	\$331.0
Oct-23	Flywheel Digital	Omnicom Group	\$835.0
Oct-23	Roboyo	Stanley Capital Partners	Confidential
Oct-23	Kin + Carta	Apax Partners	\$251.0
Oct-23	Versent	Telstra	\$267.0
Oct-23	Silverline CRM	Mphasis	\$132.5
Sep-23	Tomorrow	BV Investment Partners	Confidential
Sep-23	PFSweb	GXO Logistics	\$181.0
Sep-23	Denodo Technologies	TPG	\$336.0
Sep-23	Brainlabs	Falfurrias Capital Partners	Confidential
Sep-23	Phaedon (Commercial Marketing Group of ICF)	Cohere Capital	Confidential
Aug-23	Tryzens	WestBridge	☞/ Confidential
Aug-23	Sealing Technologies	Parsons	\$200.0
Aug-23	Computer Task Group	Cegeka	\$168.0
Aug-23	Avionos	Hero Digital	© Confidential
Jul-23	Scalian	Wendel Group	\$1,070.0
Jul-23	Factor Creative	Virtusa	Confidential
Jul-23	Quest Global Services	The Carlyle Group	\$640.0
Jun-23	JMAN Group	Baird Capital	Confidential
Jun-23	Nomios	Keensight Capital	\$773.0
Jun-23	Lovelytics	Interlock Equity, Databricks Ventures	
Jun-23	Clevertech	Avance Investment Management	Confidential
Jun-23	Corra	Publicis Sapient	Confidential

^{*}Transactions dated 11/1/22-present

Favorable Market Dynamics Have Driven Strong Transaction Activity with Premium Valuations LTM (cont.)

(\$ in Millions)

Date	Target	Buyer	Ent. Value
May-23	MSP Corp	Alfar Capital, Walter Capital Partners	\$100.0
May-23	PTP	424 Capital	Confidential
Apr-23	Data4	Brookfield Infrastructure	\$3.800.0
Mar-23	Ordina	Sopra Steria	\$552.0
Mar-23	Shift7	Merkle (Dentsu)	Confidential
Mar-23	Mobica	Cognizant	\$300.0
Mar-23	WebHelp	Concentrix	\$4,800.0
Mar-23	2X	Recognize	
Mar-23	SK Shieldus	EQT	\$1,500.0
Mar-23	Cloud Flight	Partners Group	\$425.7
Feb-23	Authentic	Concord	Confidential
Feb-23	Spreetail	McCarthy Capital	\$208.0
Jan-23	Excellarate	Encora	© Confidential
Jan-23	Fenom Digital	WPP	Confidential
Jan-23	Cprime	Everstone, Goldman Sachs	\$290.0
Jan-23	WillowTree	TELUS	<u>eg/</u> \$1,225.0
Dec-22	Grove Resource Solutions	DLH Holdings	\$185.0
Nov-22	Fueled	Insignia Capital	Confidential
Nov-22	Aspirent	NTT Data	₫ Confidential
Nov-22	DEFINTION 6	Kelso	₫ Confidential
Nov-22	ICREON	Incline Equity	₫ Confidential
Nov-22	NTERSOL	CI&T	Confidential
Nov-22	R Systems International	Blackstone	\$359.0
Nov-22	EdgeCore Digital Infrastructure	Partners Group	\$1,200.0

Appendix

- All transaction information has been publicly reported and is sourced from national news publications, industry trade journals and blogs, and public announcements by companies and investors.
- All trading data related to publicly-traded companies has been sourced from Capital IQ.

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